

Operational Excellence Programme Coordinator: Prof. Shankar Purbey

About Programme

To achieve operational excellence in the present scenario, organizations have to look beyond mere production/service delivery. An end-to-end view is required – right from sourcing to delivering goods/services to the consumer. A high level decision-oriented approach is required. A variety of tools is required for this purpose – right from understanding the basic building block of operations – which is the “process” to accurate measurement of the operational performance so that future actions can be formulated. The program is targeted towards executives who will be able to re-orient themselves towards high-impact decision making for achieving operational excellence.

Learning Objectives

The Program is intended to provide a broad process improvement perspective to the participant and help them in achieving operational excellence in their respective organization. The specific objectives of the Program are:

1. To acquaint participants with tools and techniques to develop effective and efficient process, monitor the process performance measure, and to take appropriate action for achieving operational excellence.
2. To provide a forum for participants to discuss various issues and challenges associated with operational excellence and share their experiences.

Expected Learning Outcomes

At the end of the course participants will be able to gain a thorough knowledge on lean thinking and six sigma. In general participants will be able to

1. Identify Bottleneck
2. Improve process performance
3. Implement 5S in the organization.
4. Implement TQM principles in the organization.

Programme Content

The programme details the following aspects:

1. Process Bottleneck
2. Process Performance Measures
3. Kaizen, 5S, continuous improvement
4. Total Quality Management

5. HR issues in achieving operational excellence
6. Just in Time Principles.

Pedagogy

The training program will be facilitated through a combination of lectures, management games, case study exercises and discussion. The emphasis is on learning through class participation and problem solving.

Who Will Benefit?

The program is targeted on participants who are looking to identify and action opportunities for sustainable improvement in their organizations. This program has been designed for executives, managers, professionals, team leaders, operational staff, NGO, research analysts and academic faculty members, working in public or private sector in service, process, and manufacturing organizations.

Duration

The programme sessions are designed to deliver the content of the programme effectively over a three-day period.

Programme Dates

The dates for the CEP are November 22-24, 2022.

Programme Fee

Programme fee is Rs 12000/- per participant which includes expenses towards tuition, academic, material fee, lunch, refreshment and site visit (wherever applicable). Accommodation charges are extra on actual basis which will be arranged as per need of the participants.

Faculty for the Program

1. Prof. Shankar Purbey (Programme Coordinator)
(<https://dmi.ac.in/about-faculty/21/Debashish>)
2. Prof. Aditi Thakur (Joint Programme Coordinator)
(<https://dmi.ac.in/about-faculty/2/Aditi>)

Contact Details

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